

# FAQ for INTEX SMART TV

## 1. What is an INTEX SMART TV?

Ans. The TV that can be connected to the internet to access streaming media services that can install the apps from Intex global App store and run that installed apps, such as on demand video-rental services, internet music stations, games, education app, social apps, and web browsers.

## 2. How to connect to the internet?

Ans. There is two option to connect to the internet

I. Ethernet- This is for connecting LAN cable to LAN port (RJ45) on rear side of TV.

It will auto detect & assigned IP, please wait few second, if not then.

Go to the Ethernet setting >>IP setting---- there is two option given address type, Auto & manual.

a) Auto setting-----To connect internet automatically.

b) Manual setting--- IP address & other details fills manually & click on ok, then you access internet.

II. Wireless-- Wireless setting-->> Switch ON Wi-Fi

>>Scan>>get the list of wi-fi network &

Select them which are available>>fill the password (password length at least should be min. 8 digit)

>> Wi- Fi will be connected..

### **3. How to Use Smart Function?**

Ans. By pressing the HOME key of the Remote the Home page appear on screen. In it the app store, some preinstalled apps given like YouTube, Browser, T-cast etc. Besides preinstalled app, you can download others apps whatever you want from Intex Global app store.

### **4. How to use Browser?**

Ans. After selecting the Browser from Home page, browser get open and you can access multiple of web portals (eg-Google, yahoo, MSN, Facebook, Twitter etc)

### **5. How to install/Uninstall the app?**

Ans. App.Install:--After opening Home page the Home screen will appear on your screen in this by selecting App store-->>App store home page will open-->>in top of the page select the ALL apps option-->>then you will find another

page of Apps in category wise. Now by selecting any one of the app whichever you want to install.

To uninstall the app-- Go to the Settings>>Applications>>> All Apps select the My app>>installed app list will shows > click on app & at left side of the screen uninstall option shows, by selecting it you can easily uninstall the app.

## **6. How to play YouTube?**

Ans. By pressing directly YouTube key from REMOTE and from Home page you can use YouTube.

## **7. How to connect Mobile phone to INTEX SMART T-Cast?**

Ans. T-Cast is basically for mirroring(Mobile wireless display) Go to Home page-->>T-Cast-->>Select wireless mirroring, the wireless display will appear after select start from screen. Or LED-3201SMT inside Setting you will get wireless display.

Now put ON Casting in your SMART phone & it will search the device TV(Inside display.

After selecting the device you can connect your phone to the TV than wireless mobile display appeared..

**Note-** To use T-Cast/Wireless Mirroring of Intex Smart TV, SMART phone must be Screen casting or Miracast features.

## **8. How to use n Screen?**

Ans. nScreen is used for sharing the Mobile data to TV screen>> the all media(photo/music/video) files will transmit to the TV without engaging the phone. Also with this app you can use your phone as REMOTE control to the TV.

Go to the Home page of the TV-->>select n Screen-->> scan QR code from your smart phone, and install the suitable n screen app supported to the TV.

**Note-** For nScreen Wi-Fi Router must be required or Tv & Smart Phone should on same wifi-LAN.

## **9. If slow speed/buffering shows while using T-cast or nScreen.**

Ans. Recommended to use high speed Smart phones processor like- Octa core & signal strength should be good.

## **10. How to connect input source?**

Ans. In the Home page at the bottom side there is Two option Apps and TV. Select the TV and then you can select the sources Whichever you want to connect.

(eg. HDMI 1,HDMI 2, AV, TV, USB, speaker out etc).

## **11. How to use NETFLIX?**

Ans. NETFLIX is a paid international video streaming app. You need to first make account in NETFLIX and purchase the monthly pack for TV shows and movies then go to the NETFLIX app in app store and log in to the account. After all this process you can use it. Netflix service offers unlimited video streaming content. There is no limit to how many movies or TV titles you can watch with the Netflix video streaming service. The monthly package available of approx \$10 and to watch movies and video create an account visit the Netflix website for complete information.

Please visit the Netflix Help Centre -<https://www.netflix.com/global>

## **12. How to use Yupp TV?**

Ans. Yupp TV is a paid Indian Live TV, TV shows, Movies streaming app. You need to make account in yupp tv and purchase the pack whichever you want and then log in to the yupp tv and can enjoy by watching Indian Live TV, movies and all entertainment to your screen. The monthly package available of approx USD 9.99 and for more details visit to

the yupp tv website. ([www.yupptv.com](http://www.yupptv.com)).

### **13. GoLive TV:---**

Ans.-is a new way of reaching out for TV broadcasts and other contents breaking current paradigms of the market and giving users a fun experience at the same time to view LiveTV, TV Series & Movies.

Login/Register the existing account(like gmail,facebook.....) in user of GoLive screen on TV

Buy packages for TV shows/Movie, all packages details shows on screen.

### **14.Slow speed while using internet?**

Ans. Check data plan, recommended network speed above 2Mbps.

### **15.Facing problem of Intermittent hanging?**

Ans. Install clean master from app store & clear all cache cleaner or junk files & close multiple open files.

## **16.If some Apps shows not working?**

Ans. Due to regular up gradation of the product some apps may not be supported or opened.

## **17.Some different language Apps or text?**

Ans. Due to Global app store for Smart Phones & TV some apps can shows other language, video/Image & text like-phone/mobile/tablet/touch..etc. Words.

## **18.Total Memory.**

Ans. 4301FHD SMT/ 5001FHD SMT- 4GB

5500UHD SMT- 8GB, 3201SMT- 8GB

## **19.Is Remote working at all pages?**

Ans. Already mentioned in Manual,Recommended to use USB wired/Wireless Mouse.

## **20. USB ---How to play media files of USB flash drive?**

Select Home page> Media center> All> Disk will shows now you can play image/video/Audio files.

Note:-

1) Slow responses and/or interruptions may occur, depending

on your network conditions.

2) Due to regular up-gradation of the app,some apps may be not supported.

3) Due to Global app store some apps having other language/video added.

4) Remote may be not supported at all pages,Recommended to use USB wired/wireless Mouse.

5) Some FAQs is also mention in the user manual.

6) For any query with TV installation,OSD setting,USB multimedia format support , wall mounting & others....., Please follow the user manual provided with the TV set.